

Advanced Meters: Quick Reference Guide

Oct 28, 2026 · @Chris Owen

An **Advanced meter** is a meter that was half-hourly (Profile Class 00) before MHHS and has since migrated. Use this guide to check how a meter should quote before raising a ticket.

1. Check three fields

Field	What it tells you
MHHS Indicator	Whether the meter has migrated
Market Segment	A = Advanced, so it quotes as half-hourly
Connection Type	W – Whole Current = no kVA prompt and no Capacity Charge

On older records these fields may be blank. They fill in automatically when you change the Supply Details screen or generate a quote.

2. What to expect

Meter	Quoted as	kVA asked and Capacity Charge?
Not migrated, Profile Class 00	Half-hourly, by Voltage Type	Yes, unless Measurement Class G
Migrated, Market Segment A (Advanced)	Half-hourly, by Voltage Type	Yes, unless Whole Current
Not migrated Profile Class 01–08, or migrated with another Market Segment	Small business, by Profile Class and SSC	No

Where kVA is asked, enter it before quoting (WebCRM needs a value above zero; Sales accepts zero). Capacity Charges are priced from Voltage Type data, which usually, but not always, matches the Connection Type.

3. Prompts you may see

Prompt	When	What to do
Rate Structure	The SSC is blank, from a lookup or a manually edited top line	Enter an SSC or Rate Structure before quoting. Rate Structure is currently only used by Scottish Power.
MOP, DA and DC	Yu contracts	You can quote without them, but must add them in Supply Details before a PDF or DocuSign contract. MPIDs fill from a meter lookup where available.

Prompt	When	What to do
		They aren't validated, so check they're correct.
Supplier extras (e.g. Aggregator, Direct)	Some suppliers, when you choose a PDF or DocuSign contract	Complete the popup. Your answers aren't saved, so you'll enter them for each contract.

4. Before you raise a ticket

You see	Why	Raise a ticket?
A half-hourly quote on a meter showing Profile Class 03 or 04	Profile Class alone doesn't decide the route. Check Market Segment and Connection Type (section 1)	No, if Market Segment is A
Fewer suppliers than before	Not all suppliers price migrated meters yet	No
No prices, or a supplier-agreed price you can't place	Known issue for some Advanced meters showing Profile Class 03/04	Yes: include MPAN, supplier and agreed price
kVA or Capacity Charge doesn't match the Connection Type	Possible data mismatch	Yes: include MPAN

5. Example

MPAN **1300013163095**, top line **03 0393 D01**: Migrated, Market Segment A, Whole Current. It used to return a single-rate SME quote as Profile Class 03. It now quotes half-hourly, with 1-rate and 2-rate products, no kVA prompt and no Capacity Charge.

Postcode: WA9 1UA

MHHS Indicator: Migrated

MPAN Top Line: 030393D01

MPAN Bottom Line: 1300013163095

Serial Number: E14UP08405

Meter Timeswitch Class:

Meter Type: RCAMY

Line Loss Factor:

Measurement Class:

Market Segment: A

Connection Type: W - Whole Current

Supplier	Plan Name	Plan Type	Term	Start Date	End Date	Price
British Gas	Renewable	SmartChoiceStandingChargeSaver	2y	30.02.0000	30.03.0000	£11,536.25
British Gas	Default	Renewable	2y	30.02.0000	30.03.0000	£11,536.25
British Gas	1Rate	1Rate	2y	28.22.0000	N/A	£11,598.25
drax	Fix Balance	Fix Balance	2y	31.24.0000	20.83.0000	£11,732.40
VALDA ENERGY	SmartChoiceEstablished	SmartChoiceEstablished	2y	30.97.0000	20.98.0000	£11,929.20
VALDA ENERGY	SmartChoiceStandingChargeSaver	SmartChoiceStandingChargeSaver	2y	31.88.0000	21.89.0000	£12,201.95
drax	Fix For Good	Fix For Good	3y	32.45.0000	20.90.0000	£12,263.00
drax	Fix For Good	Fix For Good	2y	32.57.0000	21.41.0000	£12,317.15

PRICING WINDOW

Hide suppliers that are out of pricing window

☐ Hide suppliers

☐ Show Total Cost

☐ Show Uplift Type

FILTER BY SUPPLIER

☐ Include Custom C

☒ British Gas

☒ British Gas Lite

☒ drax

☒ Valda Energy

Toggle all

EXPORT SETTINGS

☐ Hide supplier

☐ Hide extra info

☐ Hide current s